Leadership

“Leadership today is more than good management; it’s about engaging a workforce, understanding their needs and building a shared vision for the business”— Peter Smith

Program Overview

This course aims to build a participants knowledge, understanding and awareness of all aspects of leadership. The key learning’s are centred on the interpersonal and communications skills required of today’s business leader. Topics such as delegation, coaching, influence, change management, engagement and motivation are covered as well a thorough analysis of the behavioural styles of leaders and followers.

Key Benefits

Participants will be able to:

✓ Define and deliver the key steps in effective delegation
✓ Conduct informal coaching conversations with key staff
✓ Deliver story-telling messages to effectively deal with employee resistance to change
✓ Understand the learning and behavioural styles of staff to lead their development

Who Should Attend?

Anyone responsible for leading staff

Key Competencies

✓ Conduct

<table>
<thead>
<tr>
<th>Duration</th>
<th>Minimum</th>
<th>Pricing</th>
<th>Facilitated by</th>
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<tbody>
<tr>
<td>1 day</td>
<td>We reserve the right to reschedule this course if minimum numbers of 8 are not achieved to ensure maximum participation. Guaranteed confirmation will be given seven days out from this event.</td>
<td>$425.00 per/ person</td>
<td>Peter Smith</td>
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